

The FirstMark Difference

- **Provide advice before turning in a claim** - We want to explore all your options with you and take the course of action that is most advantageous for you
- **Personal one-on-one service** – We treat every claim as a unique event and provide personal attention
- **Weekly check-ins** – We don't submit your claim and then disappear. We stay with you through the whole process
- **Advocacy** – If you ever feel that your claim isn't progressing or you are being treated unfairly, we will advocate on your behalf.
- **Outcome** - Our goal is to help you resolve and close your claim as soon as possible.

FirstMark Insurance will be your claim concierge through the entire claims process. We are always here to help so please do not hesitate to call us at (206) 462-3293.

FirstMark
INSURANCE GROUP